

Errata List

Name of candidate: Jonathan Romm

Thesis title: Inside Healthcare Design Labs - Exploring the practice of healthcare service design in the context of embedded service design labs

Abbreviations: Cor – correction, Add – Added text

Page	Place in thesis doc.	Original text	Type of correction	New text
97	Figure 22	Figure 22: Images from the third embedded service design lab intervention Photographs: Alex Assensi and Jonathan Romm	Corr	Figure 22: Images from the third embedded service design lab intervention and C3 dissemination event. Photographs: Alex Assensi, Niklas Schmidt and Jonathan Romm. Actor mapping flags in top right by researcher Karianne Rygh.
109	Table 2, 3 rd heading	fo	Corr	to
112	Figure 24 - caption	Figure 24: Different levels of conversations taking place during healthcare service design pro-cesses amid the complexities of healthcare. Adapted from (Romm, Dudani, et al., 2020)	Corr	Figure 24: Different levels of conversations taking place during healthcare service design pro-cesses amid the complexities of healthcare (adapted from Romm, Dudani, et al., 2020).
115	Table 3 - caption	Table 3: The three dimensions found to be used to create contextual design	Corr	Table 3: The three dimensions found to be used to create contextual design

		facilitation tools. Adapted from (Aguirre et al., 2017).		facilitation tools (adapted from Aguirre et al., 2017).
116	Figure 26 - caption	Figure 26: Facilitation tools used in one codesign event promoting perspectivation, experiential and creative multiactor interactions. Adapted from Aguirre et al. (2017).	Corr	Figure 26: Facilitation tools used in one codesign event promoting perspectivation, experiential and creative multiactor interactions (adapted from Aguirre et al. 2017).
120	Figure 31 - caption	Figure 31: The different social subspaces that were used inside the embedded service design lab. Adapted from Romm, Agudelo, et al. (2020, p. 15).	Corr	Figure 31: The different social subspaces that were used inside the embedded service design lab (adapted from Romm, Agudelo, et al. 2020, p. 15).
138-139	Table 5 first number in all brackets	(see 5.2.1); (see 5.2.2); (see 5.2.3); (see 5.2.4); (see 5.2.5); (see 5.2.6)	Corr	(see 6.2.1); (see 6.2.2); (see 6.2.3); (see 6.2.4); (see 6.2.5); (see 6.2.6)
175	Reference	Vargo, S. L., & Lusch, R. F. (2017). Service-dominant logic 2025.	Corr	Vargo, S. L., & Lusch, R. F. (2016). Service-dominant logic 2025.
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