

Errata for PhD thesis:

Refashioning Service Design. Designing for popular cultural service experience

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- **p. IX**, twentythird line. *Incorrect casing.*
Edited from ‘Summary of Publications’, to ‘Summary of publications’.
- **p. IX**, twentyfourth line. *Incorrect casing.*
Edited from ‘Key Contributions’, to ‘Key contributions’.
- **p. XI**, first line. *Incorrect casing.*
Edited from ‘Research Methodology’, to ‘Research methodology’.
- **p. XI**, twelfth line. *Incorrect casing.*
Edited from ‘Qualitative Mixed Methods’, to ‘Qualitative mixed methods’.
- **p. XIII**, ninth line. *Incorrect casing.*
Edited from ‘Chapter 5 Contributions, Reflections and Conclusions’, to ‘Chapter 5 Contributions, reflections and conclusions’.
- **p.XIX**, title. *Incorrect casing.*
Edited from ‘List of Figures’, to ‘List of figures’.
- **p. 18**, first paragraph, fourth to eight sentence. *Deleted.*
Article details were duplicated.
- **p. 163**, title. *Incorrect casing.*
Edited from ‘Chapter 5 Contributions, Reflections and Conclusions’, to ‘Chapter 5 Contributions, reflections and conclusions.’