

Table 3. Calls to the EIP phone service from January 2017 to March 2018.
(n (%) if not otherwise specified)

EIP phone service	
Number of calls	62
Duration of calls (mean/range)	15 min /2 min–50 min
Found number on internet	25 (40%)
Calls relevant for further assessment	42 (75%)
Calls from the CMA catchment area	17 (40%)
Other catchment areas	25 (60%)
Role of person calling, n=51	
Mother	27 (53%)
Father	2 (4%)
Friend	3 (11%)
Health professionals	14 (27%)
Social services/School	4 (8%)
Patient	2 (4%)
Age of patient (mean/median)	22/22